



WARRANTY INFORMATION

Firefly has a 12 month warranty on all of its products including transformers our Meanwell LED Drivers carry a 3 year warranty. Firefly warrants that it uses reasonable care and skill to ensure that its lighting products are of reasonable quality. Firefly will at its cost and in its sole discretion:

Replace any product in respect of which there is a defect or fault, during the warranty period, provided that written notice (e-mail or fax) is given by the Purchaser to Firefly of any such defect or fault in the product as soon as the Purchaser becomes aware of that fault or defect. All warranty claims must be returned to Firefly for assessment.

Firefly has no liability to remedy any defect in a product or replace a product where the defect or fault is caused or contributed to by
(1) the failure of the Purchaser to install the product according to specific installation instructions either supplied within each product box or carton or available on the Firefly website or through the wholesaler or Firefly's representative; or

(2) use of the product in a manner or for a purpose for which it was not designed.

(3) Water or moisture ingress to any of the products.

(4) Over-voltage or incorrect driver or transformer.

At Firefly we like to sleep at night, so if you have a problem please let us know so we can try to fix it!

A handwritten signature in blue ink, reading "Heath Williamson", with a long horizontal stroke extending to the right.

**Heath Williamson
Director.**